

Disability Duties and Action Plan

What we will do to make things better for disabled people



2024 to 2027



**Armagh City
Banbridge
& Craigavon**
Borough Council

Who we are



We are Armagh City, Banbridge and Craigavon Borough Council.



We look after things like:

- cleaning the streets
- collecting rubbish
- sports centres
- parks
- making sure places to eat are safe
- planning towns and new buildings



What this plan is about



We want to make sure all disabled people are treated fairly.



The law says we have to do some things to help with this.



We have to think about how we will:

- help people think good things about disabled people
- help disabled people take part in things and have a say



This plan talks about how we will do this.

How we will check this plan is working



The big boss at the council is in charge of making this plan happen.

We will make the work in this plan part of our big plans.



We will check how we are getting on with this plan.

We will write a report about how we are getting on every year.



The report will be on our website.

Asking disabled people what they think



We will ask disabled people to help us make a plan about what we need to do.

We will ask them to help check how well the plan is working.

We will work with groups of disabled people.



We will also tell people about the plan on our website and in social media.

This will help more people have a say.



We will make it easier for disabled people to have a say.

We will do this by:

- asking people what they think in lots of ways like meetings and surveys
- making meetings easier for disabled people to take part in





- making our information easier to understand



We want to know:

- what disabled people find hard about having a say or talking to us
- what the council can do to make things better

Some things we have already done



People can ask for our main information in ways that are easier to understand.

Like easy words and pictures or large writing.



It is cheaper for disabled people and carers to use our sports places.



Some of our buildings won an award.

This is because we tried to make them easy for everyone to use.

We have made our website easier for disabled people to use

For example, people who find it hard to see or hear.

Other things we will do



Our plans and rules

We will make sure our new plans and rules work well for disabled people.



Checking the plan

We will check this plan next year and change things if we need to.

Training for staff and Councillors



All staff and Councillors will get training about disabled people and this plan.

The training will help them understand about the law and what disabled people may need.

Our information



We can give people our information in ways that are easier for them to understand.

We will help more people know about this.



We will write something about it in all our documents for the public.

Helping people in the council do more



There will be some staff and Councillors who will help the council do more for disabled people.

They will work with other staff and help them know what disabled people need.

These people are called Diversity Ambassadors. We have 4 Diversity Ambassadors in the Council

We also have a staff group who meet to talk about what they are doing to help disabled people. We put this information on our InclusiveABC page of the website.

Working with other Groups

Sometimes we will work with other groups such as The Equality Commission, The Department of Health, Schools and Community Groups, to help make things better for disabled people. This is called Partnership Working.



Disabled people working for the council

We have a work placement procedure to help disabled people get work experience.

Disabled people using the leisure centres, theatres or visiting any Council buildings

We will put information that Disabled people may be interested in on the [InclusiveABC](#) page of our Council website.

You might find information about lots of things like

- Quiet spaces
- Disability events and activities
- Sports Awards
- Play equipment in our play parks
- Toilet and Shower spaces for disabled people



This plan

We will tell lots of people about this plan by putting it on social media and writing to people.



The plan will be on our website at www.armaghbanbridgecraigavon.gov.uk

How to find out more or tell us what you think about our plan

You can get in touch with



The Policy, Equality and Diversity Team
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Pictures by Photosymbols